American Apprenticeship Initiative Grant

Valley to Virginia (V2V)

September 27, 2018 SVWDB Board of Directors

Debby Hopkins

Chief Workforce Officer & Program Director Shenandoah Valley Workforce Development Board BA; SHRM-SCP, SPHR, PMP; CWDP:BS



U. S. Dept of Labor Monitoring June 25-27, 2018

- Pre-Monitoring Review
- Program Management
- Admin/Controls/Service Delivery
- Danone NA: Apprenticeship Signing
- VPGC Tour & Meet Apprentices
- MTC Visit, Meet Instructor
- WWRC Visit: Meet MTT Pre-Apprentices
- Hershey: Tour and Meet Boot Campers
- Result: NO FINDINGS

Office of Inspector General Site Visit July 13, 2018

- Selected based on performance
- Part of broader OIG audit of the AAI Grant Program
- Auditors were unfamiliar with WIOA, LWDBs, or apprenticeship



\$14 Million

Federal Grants since 2009
Partnered with state apprenticeship agency
>13 years

Registered Apprenticeship History in SVWDB DOL Grants

2005 – 2009	Community Based Job Training Grant	409 apprentices enrolled
2008 - 2012	Community Based Job Training Grant	539 apprentices enrolled
2010 – 2013	Shenandoah Valley Energy Partnership	348 apprentices enrolled

Aging Workforce

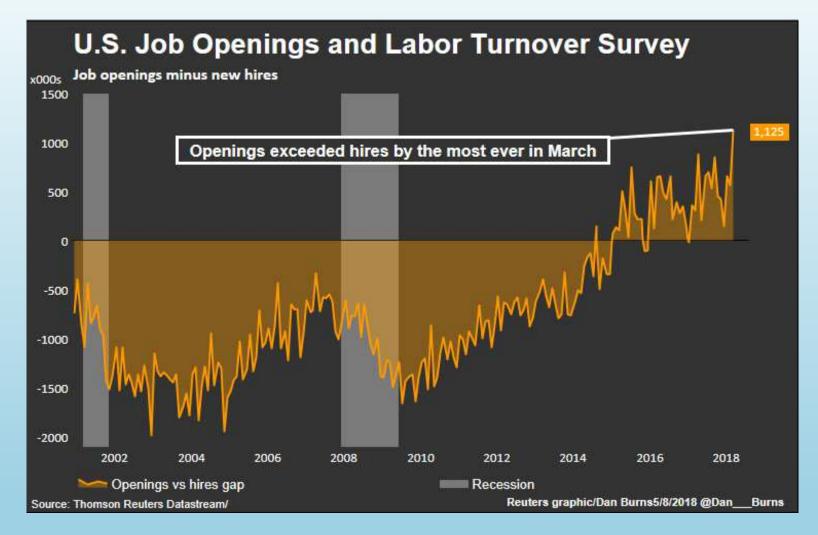
Upskilling for Technological Advancements

Interest Gap

Lower Unemployment

Flat Labor Force Growth





Sept 2018 6.9 Million Job Openings

DOL Job Openings & Labor Turnover Survey (JOLTS) May 8, 2018 – March's job openings highest recorded. "The labor market is hot and getting hotter by the day.."

Unemployment Rates



Virginia: 3.2% Rate May 2018

Frederick County: 2.5%

Winchester City: 2.6%

Augusta County: 2.7%

Rockingham County: 2.7%

July	,
201	8

Not Seasonally Adjusted

VA LMI

Locality	Labor Force	Employment	Unemployment	Unempl.Rate
Augusta	37,921	36,937	984	2.6%
Bath	2,567	2,511	56	2.2%
Buena Vista	3,375	3,251	124	3.7%
Clarke	7,813	7,604	209	2.7%
Frederick	48,103	46,910	1,193	2.5%
Harrisonburg	25,544	23,650	894	3.6%
Highland	1,315	1,287	28	2.1%
Lexington	2,175	2,174	101	4.6%
Page	11,865	11,450	415	3.5%
Rockbridge	10,957	10,634	323	2.9%
Rockingham	41,248	40,153	1,095	2.7%
Shenandoah	21,760	21,151	609	2.8%
Staunton	12,135	11,793	342	2.8%
Warren	20,670	20,072	598	2.9%
Waynesboro	10,506	10,168	338	3.2%
Winchester	15,130	14,734	396	2.6%
SVWDB Region	273,084	264,479	7705	2.8%
Virginia	4,420,443	4,290,391	130,052	2.9%



SVWDB commissioned studies confirm:

- 1. Manufacturing workforce in particular has been aging and may face significant shortages in the near future due to retirements
- 2. New machines and robots require greater skill creating potential gap for these higher skilled occupations
- 3. Environment of lower unemployment and flat labor force growth increasing difficulty finding workers
- 4. Largest projected shortfall over next 5 years are for machine operators
- 5. Companies most pressing concerns are around the pipeline of younger workers and impending retirements; people applying for jobs lack basic work skills and work readiness

^{*}Chmura Economics & Analytics, "The Changing Manufacturing Workforce in the Shenandoah Valley"

- Retirements
- Lower Unemployment
- Flat Labor Force Growth
- Employers Trading the
 Same Workers
- Higher Skill Requirements

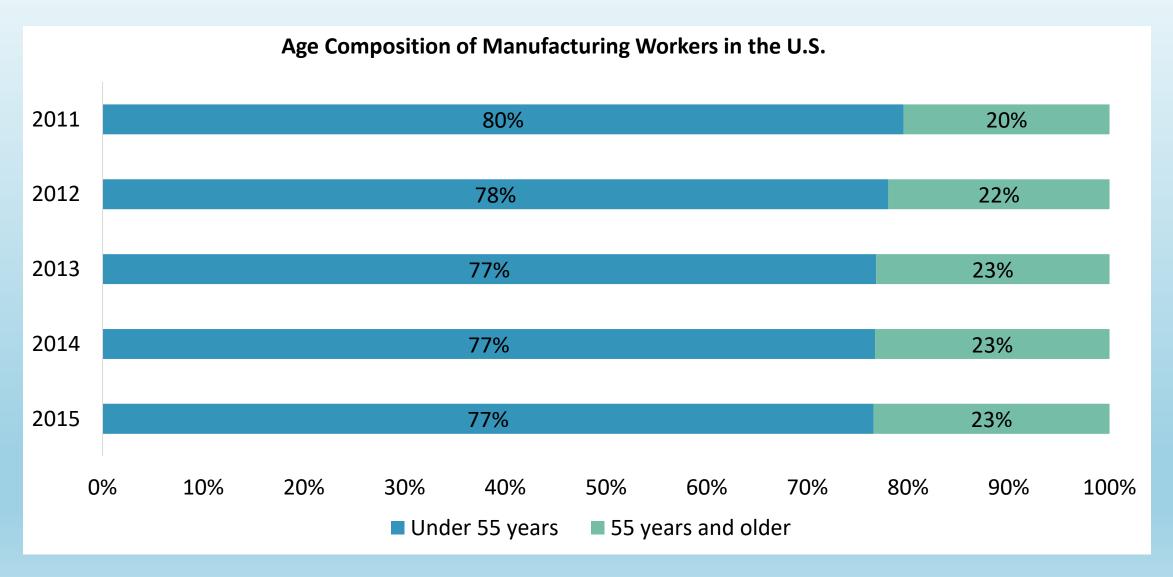
"It's a perfect storm, the worst recruiting environment"

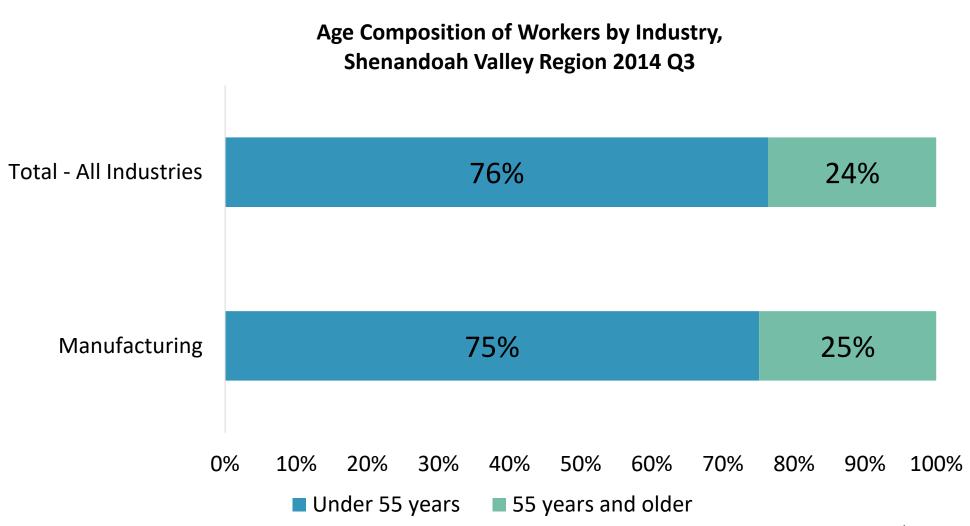
- Focus Group Participant

Rick Till, VP HR, O'Sullivan Films









On average,
survey
respondents
expect about
12% of their
firm's
workforce to
retire over the
next five years.



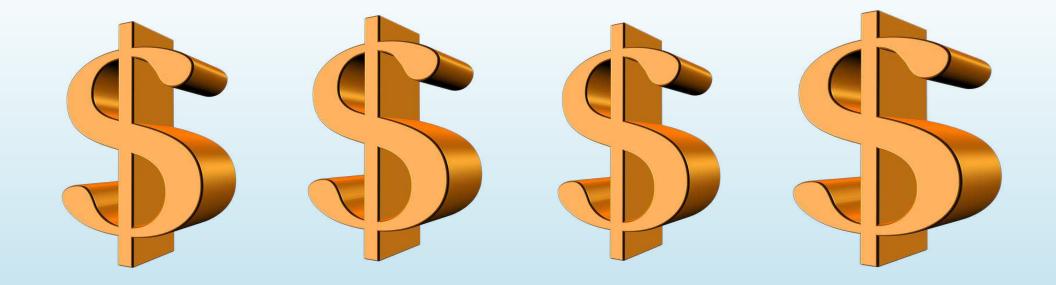
Valley 2 Virginia (V2V) proposal Developed with Regional Partners

Registered Apprenticeship.

A Strategy to Close Skills Gaps.

Increase participation in apprenticeship for targeted populations

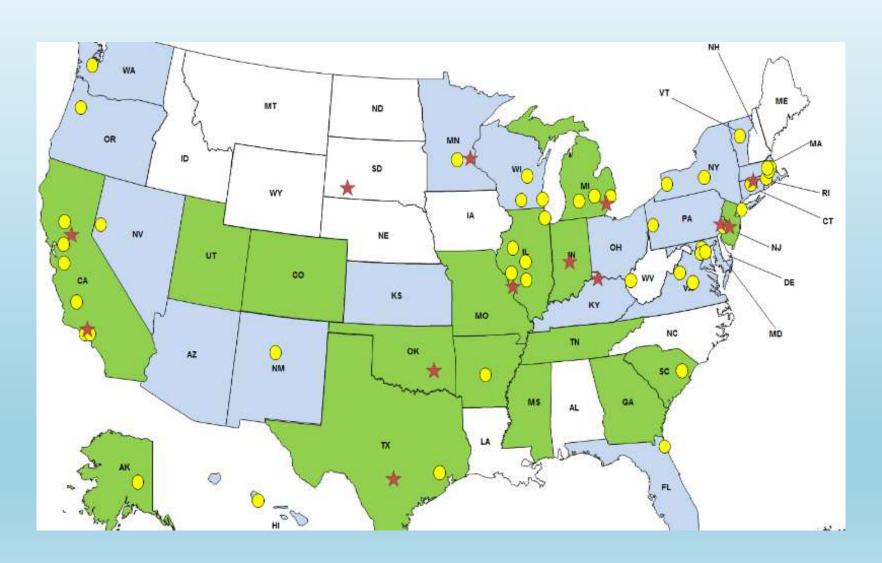




Awarded \$4 Million Valley to Virginia (V2) American Apprenticeship Initiative

October 1, 2015 – September 30, 2020

AAI - \$175 million awarded to 46 Grantees

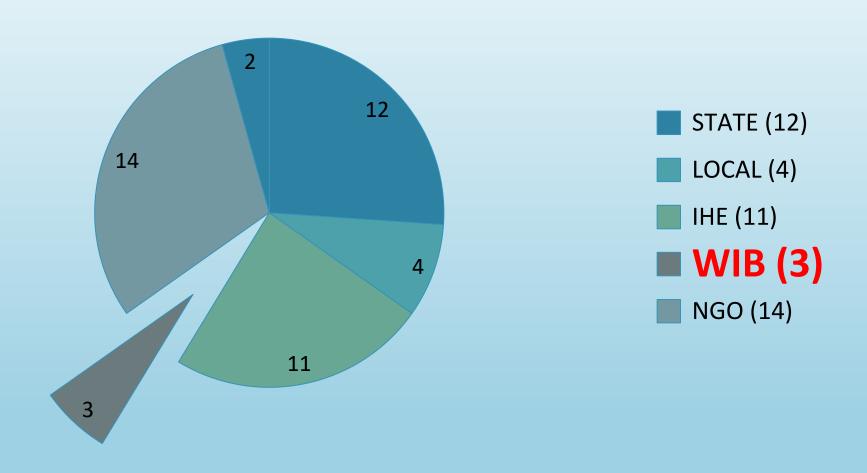


Yellow Dots: Lead applicants

Green shade: Federal Apprenticeship

Blue shade: State Apprentice

LEAD APPLICANT BREAKDOWN



V2V American Apprenticeship Initiative

Phase I

SVWDB Region

Develop production operator RA model

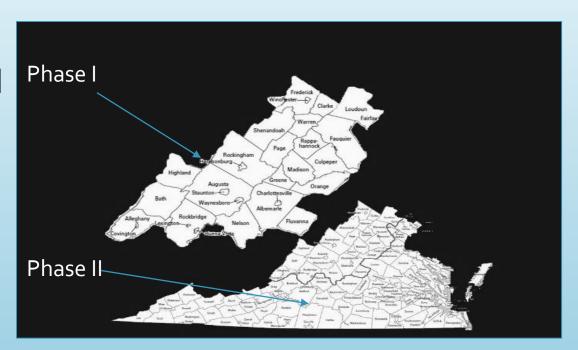
Phase II

Expand throughout Virginia

Introduce pre-apprenticeship models

Integrate into WIOA programs

Sustainability, Impact on Skills Gap





- Primary Partners:
 - Virginia DOLI/State Apprenticeship Agency
 - Virginia Manufacturers Association

Employer Partners/Letters of Commitment

A. G. Stacker- Kraft Foods

Andros Foods, NAThermoFisher

Ball Advanced Aluminum - R. R. Donnelley & Sons

The Hershey Company - Tenneco



State Apprenticeship Agency

Virginia DOLI - Division of Registered Apprenticeship

13 RA Consultants
Curriculum Specialist
State Reporting System (not RAPIDS)

https://www.doli.virginia.gov/



VIRGINIA MANUFACTURERS ASSOCIATION (VMA)

Manufacturing Skills Institute (MSI) – workforce development affiliate of VMA

Manufacturing Technician I (MT1) & Manufacturing Specialist (MS) certifications

Curriculum for registered apprenticeship and pre-apprenticeship programs

Partners in WWRC Pre-Apprenticeship Program

Outreach – Industry Forums

Career Pathways for Individuals with Disabilities/DARS Liaison to VMA

VMA is dedicated to legislative and regulatory affairs, workforce development, communications and businesses services that support Virginia's 5,000+ manufacturers who employ >200,000 individuals and contribute over \$34 Billion to the gross state product, and account for over 80% of state exports

Additional Key Partners



4.3 Million US DOE Grant led by Virginia DARS and Department for the Blind and Visually Impaired CPID Academies; Support students in WWRC MTT preapprenticeship program. Outreach.



Comprehensive rehabilitation center for Virginia DARS Clients. WWRC's Manufacturing Technology Training preapprenticeship program utilizes the MS and MT1 Certifications from VMA. Outreach (podcasts, webinars)

Workforce System, Economic Development, Community Partners, Individual Employers

Employer Partners/Letters of Commitment

- A. G. Stacker
- Andros Foods, NA
- Ball Advanced Aluminum
- The Hershey Company

- Kraft Foods
- Thermo Fisher Scientific
- R. R. Donnelley & Sons
- Tenneco

Employer Partners current status:

A. G. Stacker: 2 RAs: Mechatronics Tech, Maintenance Mechanic

Andros Foods: 5 RAs with 1 Completer: Maintenance Electrician,
 Maintenance Mechanic

- Ball Advanced Aluminum: 3 RAs: Maintenance Mechanic

Employer Partners current status:

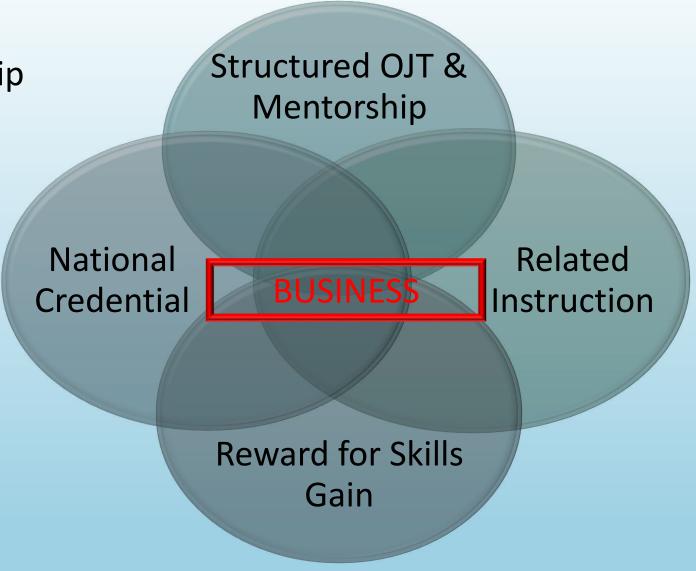
The Hershey Company: 65 RAs: Industrial Manufacturing Technician (53); Maintenance Mechanic, Mechatronics Technician, Refrigeration Mechanic

- Expanded occupation (IMT)
- Hired 1st WWRC MTT pre-apprenticeship graduate
- Hershey Production Boot Camp June 2018, pre-apprenticeship

- Employer Partners current status
 - Kraft Foods: Stalled due to reorganization (Heinz merger, new plant manager) They do not have a RA program at this time
 - ThermoFisher- 13 RAs in IMT occupation first IMT in grant. One completer. One progressed to Maintenance Mechanic apprenticeship
 - R. R. Donnelley & Sons now LSC Communications: 9 RAs. HVAC Mechanic, Machinist, Maintenance Electrician
 - Tenneco: 3 RAs. Maintenance Mechanic, Fixture and Tool Designer.

Registered Apprenticeship Components:

- On-the-job Training
- 1:1 Mentorship
- Related Instruction
- Wage increase plan
- National Credential



Registered Apprenticeship is a structured training program certified to meet government standards

Registered Apprenticeship works for many occupations:

- 2000 hours/1 year; 144 hours of related instruction (RTI)
 Pizza Baker, Cable TV Installer, Medical Secretary, Teller,
 Medical Coder. 144 hours of RTI
- 3000 hour/18 months; 216 hours of RTI Industrial Manufacturing Technician
- 4000 hour/2 years; 288 hours of RTI
 Medical Assistant, Laboratory Technician, IT Tech
- 8000 hours/4 years; 576 hours of RTI
 Maintenance, Carpenter, Drafter, Purchasing Agent,
 Welder, HVAC

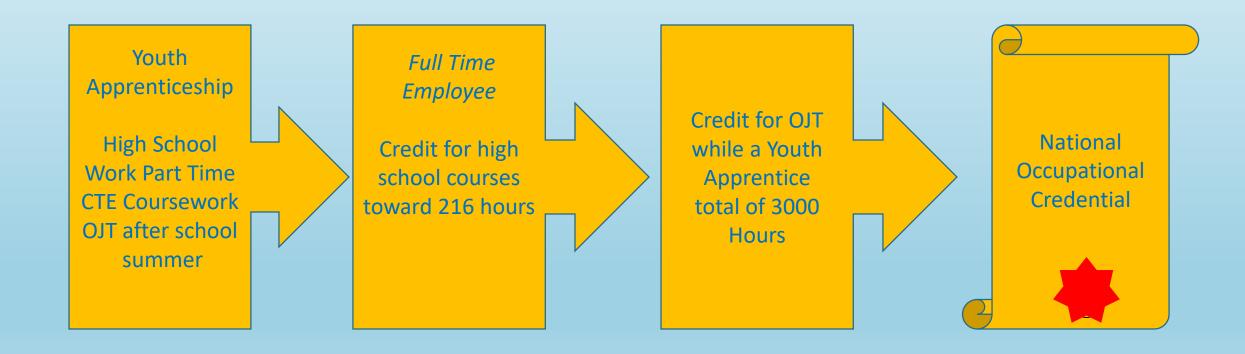
- Example: Industrial Manufacturing Technician Apprenticeship
 - 3000 hours/18 months with 216 hours of instruction



• Example: Pre Apprenticeship – Wilson Workforce Rehab Center Industrial Manufacturing Technician Apprenticeship (3000 hours; 216 hours of instruction)



• Example Youth Apprenticeship Industrial Manufacturing Technician Apprenticeship (3000 hours; 216 hours of instruction)



Commonwealth of Mirginia

VIRGINIA APPRENTICESHIP COUNCIL

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This Could Be You
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on this Teacher Sourcely of August 2015 In accordance went grandings exproved by the Virginia Aginappe what Council.

C. Ray Everyout



Certificate of Completion of Apprenticeship

Know Ye that This Could Be You

has satisfactorily completed an apprenticeship of 8000 hours at the trade of

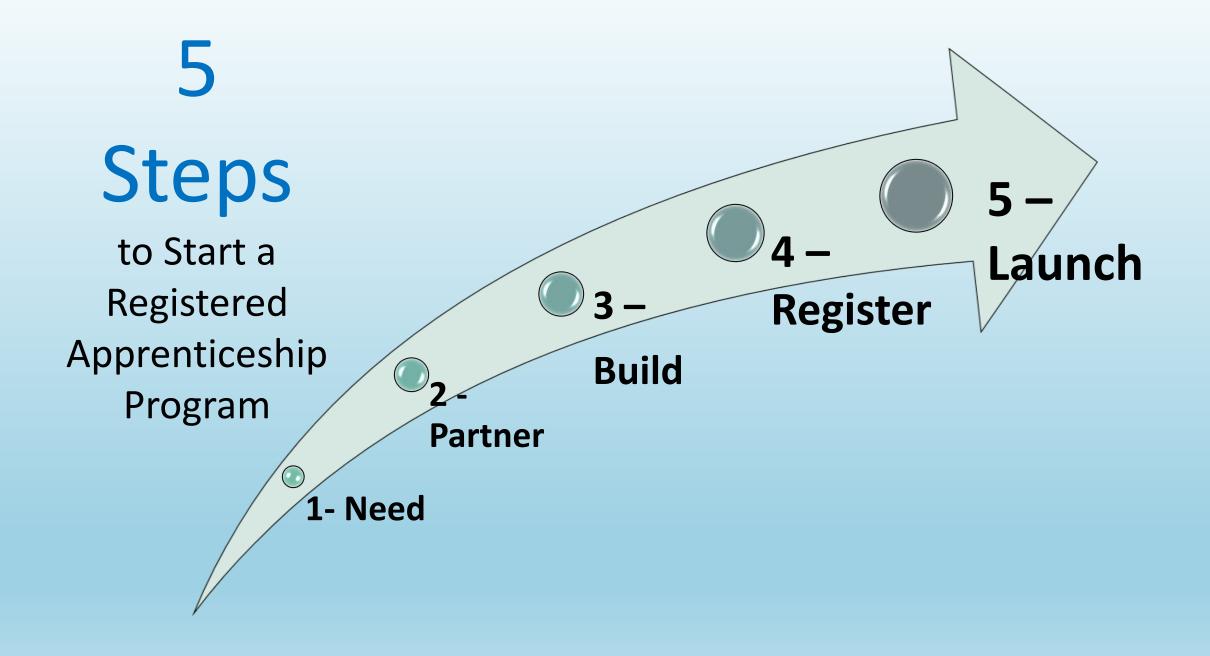
Electrician

on this Twenty-Sixth day of August 2015 in accordance with the standards approved by the Virginia Apprenticeship Council and is, by virtue of the statutes of the Commonwealth, awarded this certificate.



In Testimony whereof the official signature of the Virginia Apprenticeship Council has been subscribed hereon this Twenty-Sixth day of August 2015.

Secretary, Virginia Apprenticeship Council



CNC Machinist

Diesel Mechanic

Electrical Technician

Electromechanical Technician

Industrial Manufacturing Tech

Maintenance

Millwright, Pipefitter

Fixture & Tool Designer

HVAC Mechanic/Refrigeration

Industrial Engineer Technician

Instrument & Controls Tech

Machinist

Mechatronics/Multi-Craft Tech

Welder

Occupations

Key Metrics	Grant Goal	Current	% to Goal
Employers	175	62	35%
new programs registered	18	15	83%
expanded occupations	37	39	105%
New Registered Apprentices	600	445	74%
Target population*	150	174	116%
Completions	200	21 (314 projected by 2020)	11%
Pre-Apprentices	25	94	376%

^{*}underrepresented in apprenticeship: women, minorities, veterans, disabled, low-skilled, Veterans, transitioning military

In Demand Careers TV Spots Apprenticeship Programs:

http://www.whsv.com/content/news/Learn-about-the-demand-apprenticeships-in-the-Valley-372491072.html

Pre-Apprenticeship Businesses can Build On:

https://www.youtube.com/watch?v=yjDMD PrY8A&feature=youtu.be

VDOLI Registered Apprenticeship Website -

https://www.doli.virginia.gov/apprenticeship/

WWRC Podcast Links: Hershey, vocational rehabilitation, preapprenticeship training and registered apprenticeships March 11, 2018



Podcast Stories

Visit: http://vrworkforcestudio.com/
for courageous stories of vocational rehabilitation



"Pre-Apprenticeship Businesses can Build On"

Visit: https://youtu.be/yjDMD PrY8A





ETA Pre-Monitoring

- 1. Program Design and Governance
 - Design docs, project staff, strategic partners, subs
- 2. Program and Grant (Administrative) Management Systems
 - Org chart, policies and procedures, A-133 Audit Report
- 3. Financial Management Systems
 - List of expenditures through 3/31/2018, indirect cost agreement
- 4. Service Delivery
 - List of project participants

ETA On-Site Monitoring

- 1. Entrance Conference
- 2. Design and Governance
 - Review org chart and program design; administrative controls and procedures
- 3. Service Delivery and Performance Accountability
 - Interview staff; review participant case files
- 4. Site Visits, Participant Interview, and Employer Interviews
- 5. Fiscal Management systems: controls and procedures
- 6. Outstanding Issues and Technical Assistance
- 7. Exit Conference

ETA On Site Monitoring June 25-27, 2018

Sites Visited – FPO & OA Rep

- 1. Danone N.A.: Employer Sponsor. Observed Registration (Signing) & Orientation
- 2. Virginia Poultry Growers Cooperative: Employer Sponsor. Plant Tour, meeting with apprentices
- 3. Massanutten Technical Center: Training Site
- 4. Wilson Workforce & Rehabilitation Center: Pre-Apprenticeship Training Site; met participants
- 5. Hershey Chocolate: Employer Sponsor. Plant Tour, meeting with apprentices, met Boot Camp participant

U.S. DOL ETA Monitoring Report July 9, 2018

"The review resulted in no findings or concerns"

No Further Contact from OIG

What's the Score?

Metric	Grant Goal	At 9/20/2018	% to Goal
# Apprentices	600	628	105%
# Underserved	150	256	171%
# Completions	200	21 (235 scheduled)	11%
# Employers	175	79	45%
# New Programs	18	20	111%
# Expanded Occupations	37	46	124%

Pre-Apprenticeship for Individuals with Disabilities

WWRC Manufacturing Technology National Attention

Custom Solutions for Business Pipeline & Retention Challenges

Pre-Apprenticeship Models Boot Camps Internal Instruction RA Designs







RA Signing April 2018



Boot Camp June 2018

Early Partner in the H-1B OJT Grant with Mechatronics Apprentices



1st WWRC
Manufacturing
Technology Training
Program Grad to
become a Registered
Apprentice







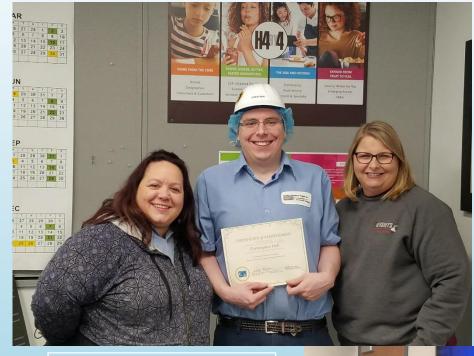
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Manufacturing
Technology Training
Program Grad to
become a Registered
Apprentice

U.S. DOL Monitoring:
Plant Tour & Interview
with Apprentices & Boot
Camp Hires



Christine Branch, Training Coordinator,
Continuous Improvement
The Hershey Company – Stuarts Draft

