

MEMORANDUM OF UNDERSTANDING

SHENANDOAH VALLEY CHIEF ELECTED OFFICIALS CONSORTIUM

And

SHENANDOAH VALLEY WORKFORCE DEVELOPMENT BOARD

And

WORKFORCE PARTNERS

For the Operation of the

COMPREHENSIVE AMERICAN JOB CENTER

This Memorandum of Understanding (MOU) is entered into between the Shenandoah Valley Workforce Development Board (SVWDB), mandated partners of the comprehensive American Job Center, nonprofit partners, and the Shenandoah Valley Chief Elected Officials Consortium (CEO); collectively referred to as “the Partners” in this MOU and the Comprehensive American Job Center, hereinafter referred to as “the Center”. The MOU is in accordance with section 121 of Title I of the Workforce Innovation and Opportunity Act (WIOA) of 2014, the applicable federal regulations at 20 CFR 662, and the Code of Virginia, Chapter 24, § 2.2-2471 Powers and Duties of the Board; Virginia Workforce System created.

I. PURPOSE OF MOU

This MOU is intended to set forth the roles and responsibilities and understandings of the Partners for the establishment and continued operation of the Center. The Center will integrate and locate workforce resources and services of present and previously separate freestanding programs into a single comprehensive American Job Center with a common point of interaction with the public. The Partners work to provide integrated services for job seekers and businesses designed to enhance the Center delivery system. The specified roles and responsibilities of the Partners are herein according to WIOA regulations.

The MOU establishes guidelines among the SVWDB, Shenandoah Valley Chief Elected Officials Consortium, and Workforce Partners to create and maintain cooperative working relationships, to facilitate joint planning and evaluation of services, to develop efficient management of limited financial and human resources, and to exceed established performance benchmarks.

The Partners to this MOU shall coordinate and perform the activities and services described herein within the scope of legislative requirements governing the parties’ respective programs, services, and agency or organization.

This MOU does not create rights in any third party nor is it intended to create a legal entity. This MOU is meant merely to outline a plan for a collaborative relationship.

II. LOCAL WORKFORCE SYSTEM

The SVWDB works in partnership with the Shenandoah Valley Chief Elected Officials Consortium to operate a regional workforce system that economically benefits job seekers and businesses. To this end, the SVWDB has adopted its Vision, Mission, and Goals as follows:

Vision

The SVWDB seeks to lead Virginia in ensuring a highly skilled and engaged workforce, integrating workforce development and economic development activities to produce a vibrant economy with unparalleled quality of life.

Mission

The SVWDB's mission is to build partnerships to create workforce opportunities that cultivate business, grow jobs, develop people, and build community.

Goals

1. Increase business engagement in order to deliver value to stakeholders.
2. Achieve measurable skills development for job seeking customers in the form of workforce credentials that matter to business.
3. Fill jobs in demand occupations that show promise for long-term growth in industries that are strategic to the Shenandoah Valley's economy and for strengthening the region.
4. Help individuals, including individuals with barriers, gain access to the middle class and demonstrate career progression.
5. Ensure that workforce system public investments generate a quality return to the region and the customers served.

III. COMPREHENSIVE AMERICAN JOB CENTER SERVICES

The SVWDB works in Partnership to operate the following Comprehensive American Job Center:

Harrisonburg Valley Workforce Center (Comprehensive American Job Center)
160 North Mason Street
Harrisonburg, VA 22802
540-433-4864 (Phone)
540-438-5909 (Fax)

At a minimum, the following services are available at the Center:

A. Basic Career Services

- Client intake, and orientation to Virginia workforce system services;
- Initial needs assessment and evaluation of work history and educational attainment;
- Registration in the Virginia Workforce Connection;
- Labor exchange services, such as job search and job placement assistance;
- Basic job search assistance, including resume writing and interview skills;
- Labor market information;
- Information on available supportive services;
- Assistance through trained and available staff, either onsite, by telephone, or other technology, on filing unemployment compensation claims;
- Staff-supported assistance in resource rooms;
- Referrals to other programs and services available through the workforce system.

B. Individualized Career Services & Follow-up

- Comprehensive and specialized assessments of skill levels and service needs;
- Development of an individual employment plan and information on available training and training providers;
- Assistance in establishing eligibility on non-WIOA financial aid for employment and training programs;
- Group and individual counselling;
- Career planning;
- Short-term pre-vocational services including development of learning skills, communication skills, interviewing skills, punctuality, personal maintenance skills, and professional conduct services to prepare individuals for unsubsidized employment or training;
- Internships and work experiences linked to careers;
- Financial literacy services;
- Out-of-area job search assistance and relocation assistance;
- English language acquisition and integrated education and training programs;
- Follow-up counselling for participants in adult or dislocated worker WIOA Title I activities placed in unsubsidized employment, for up to 12 months after the first day of employment.

C. Business Services

- Serve as a single point of contact for businesses and will respond to all requests in a timely manner;
- Conduct outreach regarding local workforce system's services and products;
- Provide access to labor market information;
- Use of Center facilities for recruiting and interviewing job applicants;
- Post job vacancies;
- Provide information regarding workforce development initiatives and programs;

- Provide information and services related to Unemployment Insurance taxes and claims;
- Provide information regarding disability awareness issues;
- Conduct on-site Rapid Response activities regarding closures and downsizings;
- Provide customized recruitment and job applicant screening, assessment and referral services;
- Conduct job fairs;
- Take and fill job orders;
- Assist with the interpretation of labor market information;
- Assist with disability accommodations;
- Develop On-the-Job Training (OJT) and incumbent worker contracts.

D. Professional Development

Together, the Partners will work closely to ensure that the Center is a high-performance work place with staff that has a visible passion for quality of service. Each of the Partners commits to staff certification, cross-training of staff (with-in the Center) and other professional learning opportunities for staff that promote continuous quality improvement. Additionally, the Partners will conduct training in continuous improvement processes and look for means to streamline delivery of service, eliminate unnecessary duplication, and utilize technology for the benefit of customers and Partners.

E. Outreach

The Center will create a Customer Service Branding Strategy. The strategy will integrate multiple components, including customer interactions, employee communications, and all forms of print and online media outreach efforts. The brand will extend to all staff, job seeker and business customers, the media and the public.

IV. RELATIONSHIPS OF PARTNERS

The Center will have a wide variety of resources and programs that are integrated to provide conveniently accessed quality services to customers. Technological connectivity among the Center's staff and Partners with a common interface for the public will enhance efficiency, diminish duplication, and increase service options for customers. The Center is located in Harrisonburg, Virginia and is intended to serve, but is not limited to, customers in the region's workforce area.

The following describes the roles and primary responsibilities of those involved in the administration of or delivery in the Center:

- A. Shenandoah Valley Workforce Development Board (SVWDB) Members and Staff:**
Ensures the workforce related needs of businesses and jobseekers in the region are

met. In cooperation with the CEO, or their designated representative, and workforce partners, these responsibilities include but are not limited to:

- Develops the strategic direction for the service delivery system within the Center, including the vision and goals, and develops local workforce policies for the region.
- Approves selection of the Center, other full service centers, and satellite centers.
- Provides direction and oversight of the comprehensive services and resources at the Center.
- Establishes performance standards and tracks progress for the local workforce development area.
- Approves an annual budget plan for WIOA operations in the Center.
- Seeks additional funding for the local workforce system to operate and expand customer activities and resources.
- Lease holder of the Center.
- Manages all MOU and WIOA Title I financial activities.

B. Chief Elected Officials Consortium: The Shenandoah Valley Chief Elected Officials Consortium, or their representative, work with the SVWDB and board staff. In cooperation with the SVWDB, CEO responsibilities include but are not limited to:

- Development, review and provide input into the development of the comprehensive, four-year Local Workforce Plan, which includes the Center service delivery processes. The local plan aligns with the Combined State Workforce Plan.
- Provides input to the SVWDB for the service provider procurement process and selection.
- Reviews and provides input into the budget for Center service delivery.
- Works with the SVWDB to provide oversight of Title I programs and Center programs and services.

C. One Stop Operator: The Operator serves as the Harrisonburg Workforce Center Manager who will work with partner leaders to act as the functional leader within the Center. The Operator will have the authority to organize Partner staff in order to optimize and streamline service delivery efforts. Formal leadership, supervision, and performance responsibilities will remain with each staff member's employer of record. The One Stop Operator will perform the duties as listed below.

- Manage daily operations of the Center.
- Assist the LWDB in establishing and maintaining the Workforce Center network structure.
- Oversee and coordinate partner, program, and Workforce Center network performance.

D. Harrisonburg Valley Workforce Center Partner Committee: This committee is comprised of representatives from the Center workforce partner agencies and

organizations. The Committee provides operational oversight and accountability pursuant to the WIOA and state policy and guidelines, to ensure exceptional customer services to job seekers, current workers and businesses in the area, and to meet the requirements outlined in VBWD Policy 300-01, Quality Standards for One-Stop Career Centers in Virginia. The Committee:

- Identifies measurable program outcomes and related performance measures including customer satisfaction.
- Recommends policy and procedure, form, outreach, and training for the development and modification of Center resources.
- Monitors operations and quality control.
- Identifies and provides reporting mechanisms to the SVWDB.
- Participates in the negotiations and maintenance of the MOU.
- Participates in staffing and training/development decisions.
- Evaluates performance and implements required actions to meet performance standards.

E. Partner Agencies: Roles and program responsibilities of workforce Partners are specified in Section V.B. below.

V. COMPREHENSIVE AMERICAN JOB CENTER PARTNERS

A. Operations: Each workforce partner agency and organization agrees to abide by the workforce policies recommended by the Harrisonburg Valley Workforce Center Partner Committee, and such policies will have been developed, reviewed, and approved by the SVWDB. Each workforce partner agency or organization agrees to physical integration of staff and equipment and operational integration of service delivery and common functions. Workforce partner agencies and organizations agree to certain common functions, as these functions are applicable to their respective programs and services. As workforce partner agencies and organizations become fully integrated into the Center, integration of partner operational responsibilities will continue to evolve.

B. Partner Programs and Agency or Organization Affiliations: The Center will have the physical presence of workforce partner programs and services as required by WIOA and by the Commonwealth. A virtual presence means that the partner is physically located within 5 miles of the American Job Center and on at least one public transportation route. Partners who have a virtual presence will maintain a regularly scheduled office hours at the American Job Center. Below is a list of the Partner programs, the administrative entity, and the operational agency or organization responsible for providing the program.

Center Partner Program and Services	Administrative Entity	Local Operational Entity
WIOA Title I Adult, Youth & Dislocated Workers	Virginia Community College System (Department of Education)	Goodwill Industries of the Valleys
Virginia Initiative for Employment Not Welfare (VIEW); Supplemental Nutrient Assistance Program Employment and Training (SNAPET); Temporary Assistance for Needy Families (TANF)	Virginia Department of Social Services (Health and Human Services)	Harrisonburg/Rockingham Department of Social Services (Virtual Presence)
WIOA Title III – Wagner-Peyser; Unemployment Compensation; Veterans Employment and Training; Trade Adjustment Assistance; Jobs for Veterans State Grants	Virginia Employment Commission	Virginia Employment Commission Harrisonburg Office
WIOA IV – Rehabilitation Act, as amended	Virginia Department for Aging and Rehabilitative Services (Health and Human Services)	Virginia Department for Aging and Rehabilitative Services Harrisonburg Office
Senior Community Services Employment program, Title V of the Older Americans Act	Goodwill International	Goodwill Industries of the Valleys
WIOA Title II – Adult Education	Virginia Department of Education	Waynesboro City Adult Education, Skyline Literacy
Carl D. Perkins Career and Technical	Virginia Community College System	Blue Ridge Community College (BRCC)

Education Programs & Rapid Response	(Department of Education)	
National Farmworker Jobs Program (NFJP)	Telamon Corporation	Telamon Corporation
Job Corps	Job Corp Centers	There is no Job Corp Center located in the Harrisonburg Center service area*
Native American programs	Department of Labor Indian and Native American Programs	No agency/organization provides Native American Programs in Harrisonburg / Rockingham County*
Ex Offender Programs under the Second Chance Act of 2007	Bureau of Justice Assistance Office of Justice Programs	No agency/organization provides services through the Second Chance Act in Harrisonburg / Rockingham County*
CSBG Employment and Training	Virginia Department of Social Services-Office of Community Services oversees 27 community action agencies receiving core CSBG funding in Virginia.	There are no community action agencies in the Harrisonburg Center service area that provide CSBG Employment and Training Services*
HUD Employment & Training	U.S. Department of Housing and Urban Development	There are no HUD Employment and Training services in the Harrisonburg Center service area*
YouthBuild	YouthBuild USA	There are no YouthBuild grantees in Harrisonburg/Rockingham County*

*Documentation of partners not located in the Harrisonburg Center Service Area is attached. (See MOU Required Partner Documentation)

VI. REFERRAL METHOD FOR THE UNIVERSAL CUSTOMER

Partners agree to an affirmative referral system that is committed to effective service to customers and timely responses by the Partners. Workforce Partners will participate in the development of a common customer referral system, which includes agreeing to accept information, with the written consent of the customer (i.e. demographic, assessment and other employment related information). The referral system will include a two-way (affirmative referral) information flow with the referring partner. The referral method will adhere to federal confidentiality restrictions where appropriate.

VII. INFORMATION SHARING AND PERFORMANCE TRACKING

Partners will cooperate in developing methods for customer assessment, information sharing, evaluation, performance measurements and tracking, data entry, customer follow up, and customer satisfaction. Partners will adhere to the goals of providing exceptional customer service and to meet or exceed performance outcomes for their respective programs. Workforce partners will cooperatively work to meet and exceed Federal and State performance metrics and will meet established state and local customer service performance standards.

VIII. DISASTER RECOVERY AND BUSINESS CONTINUITY

A Disaster Recovery and Business Continuity plan is a living document that describes the one-stop center and Partner's plans to prepare for unforeseen risk to continue operations in the event of a disaster or event that prevents the center from operating in its normal capacity. All one-stop center and Partner staff shall collaborate to create an official Disaster Recovery and Business Continuity plan, which shall be incorporated into this Memorandum of Understanding.

IX. DISCLAIMER OF LIABILITY

By executing this MOU, each Partner agrees to work together, to deliver Comprehensive American Job Center services to businesses and jobseekers. However, the Partners are not legally "partners" to the extent that term encompasses joint and several liability.

The relationship of the Partners to each other is solely that of independent contractors. No Partner shall be considered an employee, agent, partner, or fiduciary of the other except for such purposes as may be specifically enumerated herein, nor shall anything contained in this MOU be construed to create any partnership or joint venture between the parties.

Each legal entity under this MOU is responsible for its own employees, representatives, agents, and subcontractors. No Partner shall be responsible for damage to life and/or property due solely to another Partner's activities and those of its employees, agents and subcontractors in connection with the services provided or work performed under this MOU.

This MOU will in no way alter the terms of employment or compensation of employees of any party to this MOU.

X. DISPUTE RESOLUTION

The parties to this MOU agree to communicate openly and directly and that every effort will be made to resolve any problems or disputes in a cooperative manner. In the event that an impasse should arise regarding the terms and conditions of this MOU that cannot be resolved through communication between the parties, the SVWDB's One-Stop Operator will negotiate a resolution with the parties. If the parties are unable to resolve the matter, then the SVWDB (or designee) and the Workforce Partner Agency representative will negotiate until the issue is resolved. If the parties are still unable to resolve the matter, the issue will be referred to the Chair of the Chief Elected Officials Consortium to resolve the issue. If an agreement cannot be reached, the WIOA Title I Administrator through the central office of the Virginia Community College System will provide assistance in resolving the issue.

XI. EQUAL OPPORTUNITY AND NON-DISCRIMINATION OBLIGATIONS

Section 188 WIOA Nondiscrimination and Equal Opportunity Regulations (29 CFR Part 38) Final Rule: prohibits discrimination against individuals in any program or activity that receives financial assistance under Title I of WIOA as well as by the one-stop partners listed in WIOA Section 121(b) that offer programs or activities through the one-stop/American Job Center system.

All parties to this MOU agree to comply fully with the nondiscrimination and equal opportunity provisions of the following laws:

- Section 188 of the WIOA, which prohibits discrimination against all individuals in the United States on the basis of race, color, religion, sex, national origin, age, disability, political affiliation or belief, and against beneficiaries on the basis of either citizenship/status as a lawfully admitted immigrant authorized to work in the United States or participation in any WIOA Title I - financially assisted program or activity;
- Title VI of the Civil Rights Act of 1964, as amended, which prohibits discrimination on the bases of race, color and national origin;
- Section 504 of the Rehabilitation Act of 1973, as amended, which prohibits discrimination against qualified individuals with disabilities;
- The Age Discrimination Act of 1975, as amended, which prohibits discrimination on the basis of age; and
- Title IX of the Education Amendments of 1972, as amended, which prohibits discrimination on the basis of sex in educational programs.
- 29 CFR part 38 and all other regulations implementing the laws listed above.

All parties to this MOU agree to comply fully with the Americans with Disabilities Act, as amended, regarding physical and programmatic accessibility of facilities, programs, services, technology, and materials for individuals with disabilities, including complying

through staff training and support for addressing the needs of individuals with disabilities.

XII. DURATION OF THE MOU

This MOU is entered into and effective as of July 1, 2017 through June 30, 2020. The MOU will be reviewed and renewed not less than once every three (3) years to ensure the delivery of services are consistent with the form and content of the MOU.

XIII. TERMINATION, MODIFICATIONS, RENEWAL, INFRASTRUCTURE FUNDING AGREEMENT AND MONITORING

A. Termination: This MOU will remain in effect until the end date specified in the Duration of the Memorandum of Understanding section below, unless:

- All Parties mutually agree to terminate this MOU prior to the end date.
- Federal oversight agencies charged with the administration of WIOA are unable to appropriate funds or if funds are not otherwise made available for continued performance for any fiscal period of this MOU succeeding the first fiscal period. Any party unable to perform pursuant to MOU due to lack of funding shall notify the other Parties as soon as the party has knowledge that funds may be unavailable for the continuation of activities under this MOU.
- WIOA is repealed or superseded by subsequent federal law.
- Local area designation is changed under WIOA.
- A party breaches any provision of this MOU and such breach is not cured within thirty (30) days after receiving written notice from the SVWDB specifying such breach in reasonable detail. In such event, the non-breaching party(s) shall have the right to terminate this MOU by giving written notice thereof to the party in breach, upon which termination will go into effect immediately. In the event of termination, the Parties to the MOU must convene within thirty (30) days after the breach of the MOU to discuss the formation of the successor MOU. At that time, allocated costs must be addressed.

A party may request to terminate its inclusion in this MOU by following the modification process identified in the Modification Process section; in accordance with WIOA, mandatory partners are required to enter into an MOU (including infrastructure funding agreement) and can only withdraw from this agreement if one of the above clauses has been met. It is understood and agreed between the parties herein that the state agencies shall be bound hereunder only to the extent of the funds available or which may hereafter become available for the purpose of this agreement.

Furthermore, upon the withdrawal of any non-required partner, the future costs associated with this agreement shall be reallocated among the remaining partners, and this agreement shall be modified in writing, accordingly.

All Parties agree that this MOU shall be reviewed and renewed not less than once every 3-year period to ensure appropriate funding and delivery of services

B. Modifications: Any requested modification to this MOU and/or the One-Stop Operating Budget and Infrastructure Funding Agreement by a Partner must be presented in writing to the SVWDB for review. The SVWDB may thereafter initiate an amendment to the Workforce Partner MOU or One-Stop Operating Budget and Infrastructure Funding Agreement, if the SVWDB determines it is appropriate or necessary. The Workforce Partner MOU and One-Stop Operating Budget and Infrastructure Funding Agreement may be revised only by a signed, written Amendment of all Partners.

C. Infrastructure Funding Agreement: The One-Stop Operating Budget and Infrastructure Funding Agreement is a plan to share and allocate the costs of services and the operating costs, including infrastructure costs, among one-stop partners. The sharing of cost is based upon the partner program's proportionate use of the system and relative benefit received, consistent with the partners program's authorizing laws and regulations and the OMB Uniform Guidance. The partners agree to enter into a One-Stop Operating Budget and Infrastructure Funding Agreement, which shall be incorporated into this Memorandum of Understanding, to be negotiated and modified annually.

XV. AFFILIATE CENTERS

Winchester Valley Workforce Center
419 North Cameron Street
Winchester, VA 22601

Partners: Virginia Employment Commission, Lord Fairfax Community College (Adult Education and Family Literacy), Winchester Department of Social Services, Department for Aging and Rehabilitative Services

Staunton Valley Workforce Center
1076 Jefferson Highway
Staunton, VA 24401

Partners: Virginia Employment Commission, Department for Blind and Vision Impaired

Luray Valley Workforce Center
334 North Hawksbill Street
Luray, VA 22835

Partners: Lord Fairfax Community College

XVI. NOTICES AND COMMUNICATIONS

All notices and communications regarding this MOU shall be sent electronically, hand delivered, or sent by United States mail, postage prepaid to the Partners as follows:

Shenandoah Valley Workforce Development Board
217 S. Liberty S., Suite 203
P.O. 869
Harrisonburg, VA 22803

Shenandoah Valley CEO Consortium
City of Buena Vista
2039 Sycamore Avenue
Buena Vista, VA 24416

Goodwill Industries of the Valleys
2502 Melrose Avenue, NW, Suite B
P.O. Box 6159
Roanoke, VA 24017

Virginia Employment Commission
703 East Main St
Richmond, VA 23219

Virginia Department for Aging and Rehabilitative Services
8004 Franklin Farms Drive
Henrico, VA 23229

Waynesboro Adult Education
937 Fir Street
Waynesboro, VA 22980

Blue Ridge Community College
Box 80
Weyers Cave, VA 24486

Skyline Literacy
160 N. Mason Street
Harrisonburg, VA 22803

Harrisonburg/Rockingham Department of Social Services
110 N. Mason Street
Harrisonburg, VA 22802

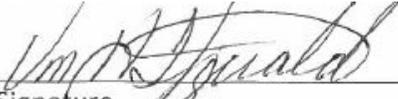
Telamon Corporation
808 Moorefield Park Drive, Suite 106
Richmond, VA 23236

Signatures

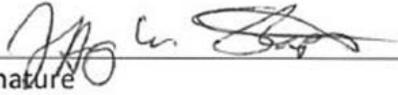
This Memorandum of Understanding (MOU) contains all the agreements of the parties and supersedes any and all previous understandings, commitments, or agreements, oral or written, and negotiations between the parties related to the subject matter thereof.

Each signatory thereof certifies that he/she has the authority to enter into this MOU on behalf of his/her Partner Agency.

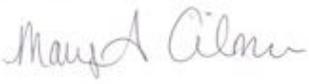
Shenandoah Valley Chief Elected Officials Consortium

	<u>3/8/18</u>
Signature	Date
<u>W.M. Fitzgerald</u>	<u>Mayor</u>
Name	Title

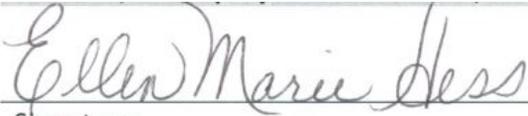
Shenandoah Valley Workforce Development Board

	<u>3/15/18</u>
Signature	Date
<u>Jeffrey W. Stapel</u>	<u>Board Chair</u>
Name	Title

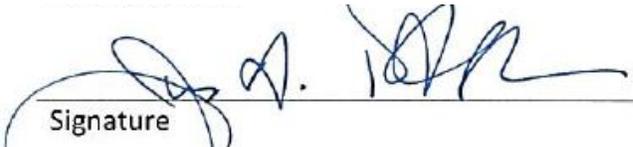
Goodwill Industries of the Valleys: WIOA Title I – Adult, Dislocated Worker, Youth Programs; WIOA Title V – Older Americans Act; GoodCare; Tech Hire

	<u>03/03/18</u>
Signature	Date
<u>Mary Ann Gilmer</u>	<u>Vice President, Mission Services</u>
Name	Title

Virginia Employment Commission: WIOA Title III - Wagner Peyser Employment Services, Unemployment Insurance, Trade Adjustment Act, Veterans Services

	<u>01/09/2018</u>
Signature	Date
<u>Ellen Marie Hess</u>	<u>Commissioner</u>
Name	Title

Virginia Department for Aging and Rehabilitative Services: WIOA Title IV – Vocational Rehabilitation

 1/5/18
Signature Date
James A. Rothrock Commissioner
Name Title

Waynesboro Adult Education: WIOA Title II – Adult Education and Family Literacy

 3/5/18
Signature Date
Katherine S. Parrish Regional Program Manager
Name Title

Blue Ridge Community College: Higher Education

 11-21-17
Signature Date
Cynthia F. Page VP Finance + Administration
Name Title

Skyline Literacy: Adult Education and Family Literacy, Community Based Nonprofit Organization

 3-9-18
Signature Date
Elizabeth Girvan Executive Director
Name Title

Harrisonburg/Rockingham Department of Social Services

 3/15/18
Signature Date
Celest Williams Director
Name Title

Telamon Corporation

L. Diane Swift
Signature

3/16/18
Date

L. DIANE SWIFT
Name

Deputy Executive Director
Title

Harrisonburg Valley Workforce Center (Comprehensive American Job Center)

MOU Required Partner Documentation:

Job Corp: According to TEGL 17-16, 20 CFR 678.415, the entity that serves as the one-stop partner for Job Corp is the Job Corp Center. There are two Job Corp Centers in Virginia located in Marion and Monroe. There are no Job Corp Centers in the Harrisonburg Center service area.

<https://www.jobcorps.gov/live/#block-find-my-center-block>

Native American Program: According to TEGL 17-16, 20 CFR 678.415, the entity that serves as the one-stop partner for Native American Programs is the Grantee of those respective programs. The attached Directory of Native American Grantees of the Workforce Innovation and Opportunity Act lists no grantees of the Native American Program in the Harrisonburg Center service area.

https://www.doleta.gov/dinap/cfml/docs/Telephone_Directory_2016.pdf

EX Offender Programs under the Second Chance Act of 2007: The National Criminal Justice Initiatives Map shows one grantee in the Harrisonburg Service Area that received a 2015 Justice and Mental Health Collaborative Program grant to improve access to effective treatment for people with mental illness involved with the criminal justice system. The POC for the grantee identified at the link below indicated that they do not have programs authorized under Section 212 of the Second Chance Act. No other grantees are identified in the Harrisonburg Center Service area.

<https://csgjusticecenter.org/nrrc/national-criminal-justice-initiatives-map/>

CSBG Employment and Training: The [Virginia Department of Social Services web site](#) provides information on the non-profit private and public community action agencies in Virginia that receive funding from the Community Services Block Grant. The [Virginia Community Action Partnership](#) lists the organizations and agencies providing CSBG Employment and Training services in Virginia. There are no agencies located in the Harrisonburg Center service area that provide CSBG Employment and Training.

HUD Employment and Training Services: Michael Wong, Executive Director of the Harrisonburg Redevelopment and Housing Authority was contacted to determine if the Authority receives HUD funding for Employment and Training. Mr. Wong indicated that the Authority does not receive HUD funding for Employment and Training. Contact: Michael Wong, wongway@harrisonburgrha.com.

Youth Build: According to the [Youth Build Program Directory](#), there are no Youth Build programs in the Harrisonburg Center service area.